Docket No.: 29516/38347

(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Hamer et al.

Application No.: 10/675,431

Confirmation No.: 6194

Filed: September 30, 2003

Art Unit: 2161

For: MANAGING CHANGES IN A

RELATIONSHIP MANAGEMENT SYSTEM

Examiner: Chelcie L. Daye

AMENDMENT IN RESPONSE TO AUGUST 4, 2006 OFFICE ACTION

MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

INTRODUCTORY COMMENTS

Accompanied by the enclosed "Petition for Extension of Time," the applicants submit the following amendment:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Amendments to the Drawings begin on Page 12 and include an attached replacement sheet in the appendix.

Remarks/Arguments begin on page 13 of this paper.